

# HONEY COSMETICS

## RETURNS & EXCHANGES

### Honey Cosmetics Return Policy

We proudly stand behind every product we sell. If you are unhappy with any item you receive, for any reason, we will gladly exchange or refund the original purchase price and sales tax.

Please note that returns and exchanges will be made only on items purchased at [www.honeycosmetic.com](http://www.honeycosmetic.com).

Items purchased from any other store or website will not be returned or exchanged.

All sale items are final. No exchange or refund on sale items.

#### To Return or Exchange:

- Call Us 718-366-3540 Our Online Service Team will provide a pre-paid return label via email
- Print It Print the label from your email. Please download this form to complete your return or exchange. Include the form in the return package.
- Pack It Carefully pack items into the box and include the completed invoice. Seal the box and affix the prepaid label to the outside.
- Ship It Take the package to any USPS location or request a pickup by contacting USPS (subject to USPS fees). Full instructions are included in the return label email.

### CUSTOMER INFORMATION

Customer Name: \_\_\_\_\_

Ship To Address: \_\_\_\_\_  
\_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Order Number: \_\_\_\_\_

Qty	Item Name	Item No.	Color	Price	Reason Code (see below)	Action Code (see below)	Exchange with (if applicable)	Price

#### REASON CODE

- |                             |                             |
|-----------------------------|-----------------------------|
| A: Not as picture/described | D: Damaged in shipping      |
| B: Did not like color       | E: Wrong item shipped       |
| C: Changed mind             | F: Other. Specify in notes. |

#### ACTION CODE

- 1: Exchange/replace with same item
- 2: Exchange/replace with new item
- 3: Refund credit card

Comments/Questions? Our knowledgeable customer service associates are available from 10:00am-3:00pm EST Monday-Friday to answer questions about your order.

email: [info@honeycosmetic.com](mailto:info@honeycosmetic.com)

telephone: 718-366-3540

NOTE: Notice of your return receipt can take up to two business weeks, and an additional three business days to notify you of a credit.

NOTES: \_\_\_\_\_

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